



HOUSE OF COMMONS
LONDON SW1A 0AA

Charlie Nunn
Lloyds Banking Group
25 Gresham Street
London
EC2V 7HN

4th June 2026

Withdrawal of Cheque Deposit Services at Post Offices and Banking Hubs

Dear Mr Nunn,

We write as a cross-party group of Members of Parliament to raise our concerns about Lloyds Banking Group's decision to withdraw cheque deposit services through Post Office branches and Banking Hubs - and to ask if you could personally review this decision so that your most vulnerable customers are not disadvantaged.

Banking Hubs have made a real difference to communities across the UK. Constituents who lost access to face-to-face banking following branch closures have welcomed them, and we recognise the role Lloyds has played in supporting their development.

However, Lloyds is the only major British bank that does not allow its customers to deposit cheques at Post Office branches and Banking Hubs, and our constituents are struggling as a result.

Those affected are not a small number of people. Pay.UK data shows that 44% of current account holders still use cheques, and Age UK has told Parliament that around half of people aged 65 and over use cheques regularly. In Q4 2025 alone, 19.6 million cheques worth £26.8 billion were processed. For many of our elderly, vulnerable and digitally excluded constituents, cheques remain an important and trusted way of managing their money.



We recognise that alternatives such as freepost and banking apps exist, but these do not work for everyone - particularly those who are unable to use these digital alternatives or who need the reassurance of handing a cheque over in person and knowing it is logged and secured.

We would be grateful if you could personally review this decision and consider whether Lloyds might reinstate cheque deposit services through Post Office branches and Banking Hubs, ensuring that your most vulnerable customers are not left behind.

Yours sincerely,

Graham Stuart MP
Oliver Dowden MP
Damian Hinds MP
Chris Philp MP
Neil Shastri-Hurst MP
Paul Holmes MP
Mike Wood MP
Joy Morrissey MP
Saqib Bhatti MP
Victoria Atkins MP
Aphra Brandreth MP
Neil O'Brien MP
Mims Davies MP
Stuart Andrew MP
Naushabah Khan MP
Cat Eccles MP
Joe Robertson MP
Christopher Chope MP
Paula Barker MP
George Freeman MP
Gagan Mohindra MP
Antonia Bance MP
Dr Caroline Johnson MP
Greg Stafford MP
Andrew Bowie MP
David Simmonds MP
Sarah Champion MP

Sarah Olney MP
Claire Coutinho MP
Sadik Al-Hassan MP
Matt Vickers MP
Ann Davies MP
Cameron Thomas MP
Wendy Morton MP
Lorraine Beavers MP
Dr Kieran Mullan MP
Gill Furniss MP
Jo White MP
Neil Hudson MP
Lee Pitcher MP
Martin Vickers MP
Julian Smith MP
Ashley Fox MP
Greg Smith MP
Emma Lewell MP
Lewis Cocking MP
Callum Anderson MP
John Lamont MP
Jim Shannon MP
Andrew Rosindell MP
Bradley Thomas MP
Chris Coghlan MP
Daisy Cooper MP
Liz Saville Roberts MP

David Mundell MP
Rebecca Smith MP
Henry Tufnell MP
Dr Peter Prinsley MP
Terry Jermy MP
Martin Wrigley MP
Yasmin Qureshi MP
Mel Stride MP
Jerome Mayhew MP
Anna Sabine MP
Adam Dance MP
Clive Lewis MP
Helen Morgan MP
Adrian Ramsay MP
Helen Grant MP
Martin Rhodes MP
Kevin Hollinrake MP
Andrew George MP
Iqbal Mohamed MP
Geoffrey Cox MP
Luke Akehurst MP
Dave Doogan MP
David Reed MP
Bambos Charalambous MP
Esther McVey MP
Ben Maguire MP
Jack Rankin MP



John Cooper MP
Rachael Maskell MP
Dr Manuela Perteghella MP
Laura Trott MP
Torcuil Crichton MP
Louie French MP
Chris Hinchliff MP
Andrew Murrison MP
John Whittingdale MP
John Hayes MP
Jamie Stone MP
Mary Foy MP
Allison Gardner MP

Patrick Hurley MP
Bell Ribeiro-Addy MP
Ben Lake MP
Richard Foord MP
Tom Tugendhat MP
David Chadwick MP
Graham Stringer MP
Gareth Bacon MP
Ben Goldsborough MP
Mohammad Yasin MP
Desmond Swayne MP
Simon Hoare MP
Jeremy Corbyn MP

Alice Macdonald MP
Jonathan Brash MP
Mark Francois MP
Sarah Bool MP
Luke Evans MP
Mark Garnier MP
Ben Obese-Jecty MP
Peter Bedford MP
Chris Webb MP
Robin Swann MP
Harriet Cross MP
Andrew Snowden MP
Vikki Slade MP
